

## Chicago Skyliners Tour of the United Customer Contact Center (CHIRR)

Friday, May 1, 2020

945 – 1230 (Tour plus lunch)

60-minute walking tour (*easy*)

Tour size is limited

Transportation is on your own to CHIRR on Touhy Avenue

This 60-minute escorted walking tour takes us behind the glass walls to the second floor of the old Chicago Reservations Building on Touhy Avenue. After meeting in one of the conference rooms, we will walk around the second floor passing through active work areas where agents assist Premier customers and resolve customer issues. We will see the rate desk, refund department and many other work areas including United Ground Express. Free Parking is available in front of the building. Join us for lunch at a local restaurant after the tour. The tour is free, but you will need to bring money for lunch.

Registration will be accepted by email in the order received beginning March 17.

1. To register, email your **name** exactly as it appears on your government ID, your **date of birth**, and your **file number**.
2. Include your cell phone number.
3. Must be a current member of the Chicago Skyliners. (Note that retirees who are not currently members are welcome to join Skyliners. See our website [www.chicagoskyliners.org](http://www.chicagoskyliners.org) for *How to Join*.)
4. Skyliners spouses may attend the tour and register as noted above.

Details on when and where to meet will follow when registration is complete.

To register or for further information contact Ann Harris at [goaharris18@gmail.com](mailto:goaharris18@gmail.com) .

For questions, Ann may be reached via phone at (630) 323-1178; *however, registration will only be accepted by email.*